OFERTA DE EMPLEO

PRIVA Field Engineer-VSAT

Global Eagle is the leading satellite-based provider of connectivity and media for fast-growing mobility markets across air, land and sea. The company provides the industry’s most comprehensive and advanced global product and services platform to organizations and people on the move. Our customers include commercial airlines, business jets, cruise and ferry lines, yachts, and commercial shippers. In addition, it provides products and services for the world’s most remote land-based natural resource energy operations, governments, non-governmental organizations, and mobile network operators. Supported by best-in-class and proprietary technologies, Global Eagle offers a fully integrated suite of solutions for connectivity and content, including Wi-Fi, on-demand video, multi-platform and multi-format entertainment content, interactive software, portable In Flight Entertainment solutions, content management services, ecommerce solutions, original content development, voice, cellular and 3G/LTE services, and mission-critical communications.

Find out more at www.globaleagle.com. Follow us on LinkedIn.

Location: ES- Santander / Barcelona.
Department: Yacht Priva by Global Eagle.

The Field Engineer is responsible for providing onsite technical support for the purpose of the installation, repair and maintenance of terrestrial systems and satellite earth stations/VSAT/ESV terminals in both fixed and stabilized environments at customer locations located anywhere in Europe.

Essential Duties/Responsibilities of the position:
- Troubleshoot RF and IP components of maritime VSAT/ESV systems using specialized software and test equipment. Interpret troubleshooting results and determine best course of action to restore operability in least time possible and most cost effective manner.
- Analyze the results of corrective actions to ensure systems, components and services are working satisfactorily.
- Analyze diagnostic tools and monitoring software to proactively interpret problems or symptoms that can lead to equipment failure or degradation of network efficiency. Take action to resolve such anomalies prior to failure impacting customer services.
- Installation, configuration, testing and troubleshooting communication equipment including satellite modems, transceivers, BUC’s, LNB’s, Stabilized antennas (SeaTel, Orbit, Intellian), and out of band management.

Candidates
- Interpret technical drawings, service orders, circuit diagrams, part lists and schematics.
- Understand/Manipulate test equipment and tools required to diagnose VSAT systems including but not limited to: spectrum analyzers, multi-meters, data testers, hand tools, etc.
- Complete detailed written corrective maintenance, site survey and preventative maintenance reports that are clear and grammatically correct in English upon completion of service activity.
- Maintain tools, test equipment and manage spares inventory as required.
- Maintain the proper up-to-date documents in order to travel on short notice.
- Meet all HSE requirements and certifications to perform job duties.

Requirements:
- Degree in electrical/electronic/communications engineering (preferred) or equivalent experience.
- One-Two years of field experience installing and troubleshooting maritime
- VSAT/ESV systems (knowledge of Seatel and Intellian products preferred).
- Once hired, 2 months of on the job training.
- Excellent English both written and verbal. Additional languages are an advantage.
- Good skills in MS-Office environment (Word, Excel & Project).
- Basics of RF (Satellite/Microwave) communications and IP Networking (Cisco experience preferred).
- Familiar with Spectrum Analyzers and BER Test Equipment.
- Self-organized, problem solving skills, technical background, communications skills, client relations management, conflict resolution and planning skills.
- PC & telephone use
- Be able to pass basic medical fitness test.
- Working aloft may be required.
- Heavy travel required (80%) both locally and internationally.
- Ability to maintain valid passport and safety certification.

To apply for this opportunity, please send your resume and a cover letter to:
juan.simon@globaleagle.com.