



Eli Lilly and Company, a Multinational Pharmaceutical Organization leader in research, development and commercialization of innovative products in different therapeutic areas, needs a:

System Analyst

The Manufacturing & Quality Information Technology organization has overall accountability for supporting an Enterprise Document Management application within Manufacturing & Quality Business Unit. We are offering a position as Document Management System Analyst that will be part of a Global Team with people based in 3 different countries. The System Analyst will be responsible for providing Tier 1/Tier 2 support for the Document Management application as well as ongoing projects. This position needs to be working with the manufacturing sites to maximize use of the Document Management Solution. This position will report to the Document Management Manager based in Spain.

Main responsibilities:

- Project Execution. Participate in projects and delivering results on time.
- Write or oversee creation and update of validation documentation for the supported system.
- Ensure good testing practices are followed.
- Develops business knowledge of key business processes.
- Report development & in-depth troubleshooting.
- Resolve incidents and change request within committed service levels.
- Escalates appropriately, when services levels are not met.
- Analyze series of incidents to identify problem.

Qualifications:

- Bachelor of Science in Computer Science or Information Technology.
- English: C1 / Advance level required or equivalent.



Under a training employment contract, the candidate will join a dynamic and highly-qualified team and enjoy competitive salary conditions.

Interesad@s enviar CV completo a: nescudero@psicotec.es

OFERTA DE EMPLEO

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